

NEW ROAD OPENING PILOT – WINGS ROAD

Customer Relations & Service Landside

Date: 6th May 2016

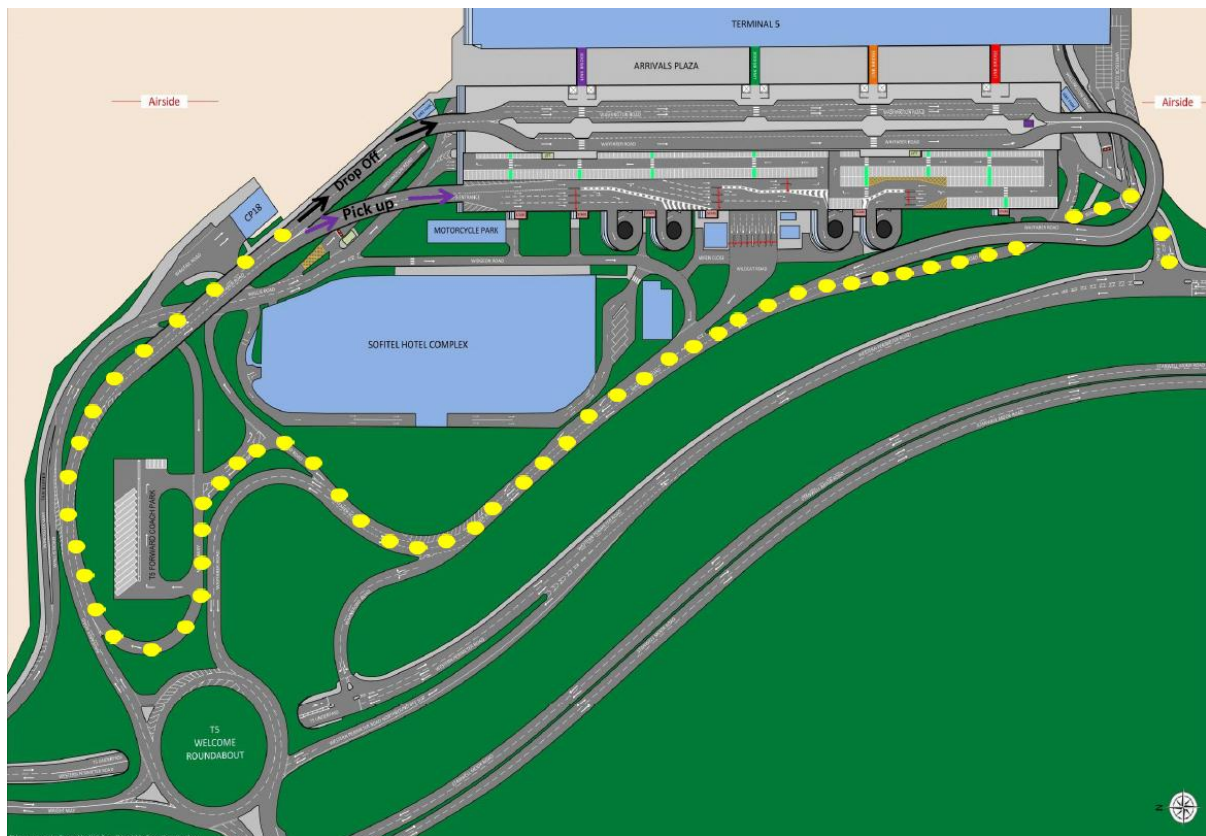
Subject: **Alternative route to Terminal 5 Departures**

Overview/Impact

To provide an improved passenger experience at Terminal 5, an alternative route is being opened to access Terminal 5 departures. Wings Road will now be opened as an alternative route to using the Welcome roundabout. The traffic signals at the junction of Western Perimeter Road and Whittle Road have been upgraded to include an eastbound right turn filter.

Scope of Works

The pilot commences on 6th May and will in place 24/7.



T5 Departures alternative route via Wings Road

Contacts:

Should any operational issues arise or if you have any questions relating to this notice please contact:

HAL Streetworks 08:00-16:00: 07793762371

HAL Traffic Desk out of hours: 0208 745 0996 Please do not contact between 22:00 – 23:00 and 05:00 – 06:00 due to Tunnel closure/opening

Your action and support is required to communicate this notice to your individual departments.

Thank you

Driving to improve your experience, we welcome your feedback.

Feedback_landside_operations@heathrow.com