

Steve Garelick

Branch Secretary Professional Drivers G56
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Dear Steve,

Thank you for your letter of 12 August. I fully appreciate that delays to Disclosure and Barring Service (DBS) applications have significant implications for both individuals and the companies that employ them. The Mayor's Office for Policing And Crime (MOPAC) is working with the Metropolitan Police Service (MPS) in order to better understand the situation and expedite a solution.

The MPS is very conscious of the delays and backlog in processing the applications and is fully committed to resolving the issue as quickly as possible. As you suggest in your letter, the root cause appears to be high volume of applications linked with difficulties in recruiting and retaining sufficient staff to process them.

A 'Gold Group' of senior directors, led by the MPS Director of Commercial and Finance, was established at the beginning of June to recover the staffing position.

I trust this offers you assurance that both MOPAC and the MPS take this issue seriously and that action is taking place to improve the situation.

Yours sincerely,



Stephen Greenhalgh
Deputy Mayor for Policing and Crime